

JACKSON COUNTY DEPARTMENT ON AGING



Impact Report FY 23-24

Department on Aging

- ▣ One-stop of resource center dedicated to providing services and support to the aging population of Jackson County.
- ▣ Mission – We aim for the highest quality of life for seniors in Jackson County



Department on Aging

- ▣ Building opened in 2009
- ▣ Other locations – Cashiers Senior Center, Woodshop, Woodlot
- ▣ Over 600 volunteers each year
- ▣ Council on Aging Advisory Board
- ▣ Team Effort – Great staff, JC Board of Commissioners, Volunteers, Other County Departments, & Community
- ▣ Impact for this presentation from July 1, 2023 – June 30, 2024

Services

- Adult Day Program
- Ani-meals
- Caring Hands Respite
- Cashiers Senior Center
- Consumer Directed
- Health & Wellness Programs
- In-Home List
- Jackson County Senior Center
- Liquid Supplement
- Meals on Wheels
- Options Counseling
- Project Care
- Project Firewood
- Project Lifesaver
- Respite Lending Closet
- Senior Christmas Boxes
- Senior Games
- Seniors' Health Insurance Information Program
- Senior Fan Program
- Sylva Senior Cafe

Project C.A.R.E.

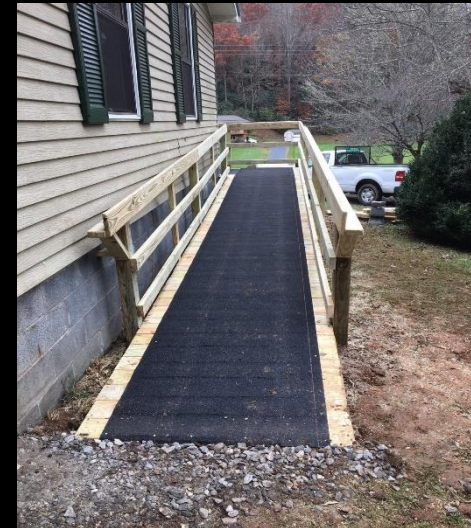
•Ramps and home modifications to help seniors maintain independence in their homes

- 50 Ramps Built
- 4 ramp/deck repairs
- 1 set of stairs, 4 handrails
- 16 grab bars

103 volunteers (mostly church groups)

•835 volunteer hours

•23 Fans were given to seniors in need through Duke Energy funding



Project F.I.R.E.



- Volunteer Day once a month September through March

- 315 firewood loads delivered to seniors in need

- Wood is 100 % donated to Department on Aging

- 225 volunteers cut, split , & helped deliver the firewood

- 1,119 hours volunteered



Jackson County Senior Center

- Activities, trips, clubs, classes, health & wellness, and more.
- 948 participants for classes/events, + 362 guests
- 590 participants for health & wellness, + 80 guests
- An additional 695 served by AARP Tax Aide
- Classes held virtually & in-person
- Certified Senior Center of Excellence by the NC Division of Aging & Adult Services



Smoky Mountain Senior Games

- Partnership with Jackson County Parks & Recreation
- 99 different activities
- 98 participants registered for Local Senior Games
- 20 competing at the NC Senior Games held in Raleigh



Support Services

- Information provided to 5,846 contacts
- Options Counseling for 35 families providing assistance to 556 services
- In-Home List to 121 new families, 238 active lists, 33 trained providers for hire
- Project Lifesaver – 9 bracelets to families dealing with dementia
- Lending closet for lift chairs, shower chairs, etc. – 22 loans



Congregate Nutrition

- ▣ Provided lunch and socialization for seniors at 2 locations
- ▣ Monthly themed events
- ▣ Served a total 13,411 meals to 227 seniors
- ▣ Distributed 177 cases (4,249 meals) of Ensure Plus to those with compromised nutrition



Meals on Wheels



- ▣ Provided 30,728 meals to homebound seniors
- ▣ Served 214 homebound seniors
- ▣ 103 volunteers served 6161 hours & drove 117,950 miles
- ▣ March for Meals on Wheels
- ▣ Ani-meals – distributed 2,820 pounds of food to pets of Meals on Wheels clients
- ▣ 180 Manna food boxes delivered
- ▣ 122 fresh produce boxes

SHIIP

- ❑ Seniors' Health Insurance Information Program
- ❑ Multiple Outreach Events
- ❑ Free, unbiased counseling
- ❑ 546 Medicare Beneficiaries Contacts saving them over \$1.5 million
- ❑ 3 Volunteers serving 72 hours



Adult Day Program



- Provided respite for 38 families
- Help with cognitive state of participants while providing much needed relief for the caregiver
- Partnership with WCU & SCC for direct experience for students
- 3,418 meals provided

Senior Christmas Boxes

- ▣ Delivered 985 Christmas boxes to seniors in need during the month of December
- ▣ Boxes included canned food, toiletry items, & other household products.
- ▣ 55 volunteers served 265 hours



Cashiers Senior Center

- Served 1,326 meals to seniors providing lunch and socialization
- A total of 105 activities to 132 seniors
- Activities, trips, clubs, classes, health & wellness, and more.
- Hosted annual volunteer appreciation event
- Serves as satellite location for Department on Aging





- Day of Caring Event
Fall of each year
- Collaboration focused
on providing assistance
to neighbors in need
through mobilizing
community volunteer
teams of all skill levels
and matching them
with volunteer projects.
- Great impact and serves
large number of
seniors.



Special Events

- ▣ Caregiver Events, Scam/Shred Event, Mobile Free Pharmacy, Elder Abuse Awareness Walk, 90's Birthday Party, Medicare 101, Volunteer Recognition Event, Support Groups, Seminars, & more



Mobile Free Pharmacy/Shred Truck



Elder Abuse Awareness Walk



90's Birthday Party

Special Events - Continued

Samaritan's Feet Event



Emergency Preparedness



Volunteer Recognition



Medicare 101



Volunteers

- ▣ We could not provide our services without our volunteers
- ▣ Total of 730 Volunteers served approximately 14,223 hours of service
- ▣ Value is **\$476,628** (Independent Sector –Value of Vol Time)
- ▣ **THANK YOU TO ALL VOLUNTEERS!**

Questions?

- ▣ Department on Aging Contact information:
 - ▣ 828-586-5494 Front Desk
 - ▣ Website: <http://www.aging.jacksonnc.org/>
 - ▣ Sign up to receive our Jacksonian Newsletter

