

# Jackson County Department of Public Health

July 9, 2024

Anna Lippard, Health Director





**Our mission is to ensure,  
enhance, promote, and  
protect the health of our  
residents through  
prevention and education.**



# Jackson County Board of Health

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The Board's authority is established by NC General Statute 135A-35: "The Board of Health shall be the policy making, rule making, and adjudicatory body for a county health department."

The members are appointed by the Jackson County Board of Commissioners and shall be composed of the following 11 members:

- Licensed physician
- Licensed dentist
- Licensed optometrist
- Licensed veterinarian
- Registered nurse
- Licensed pharmacist
- County commissioner
- Professional engineer
- Three at-large, representatives from the public

All Board members must be residents of Jackson County, except as otherwise provided in NC General Statutes.





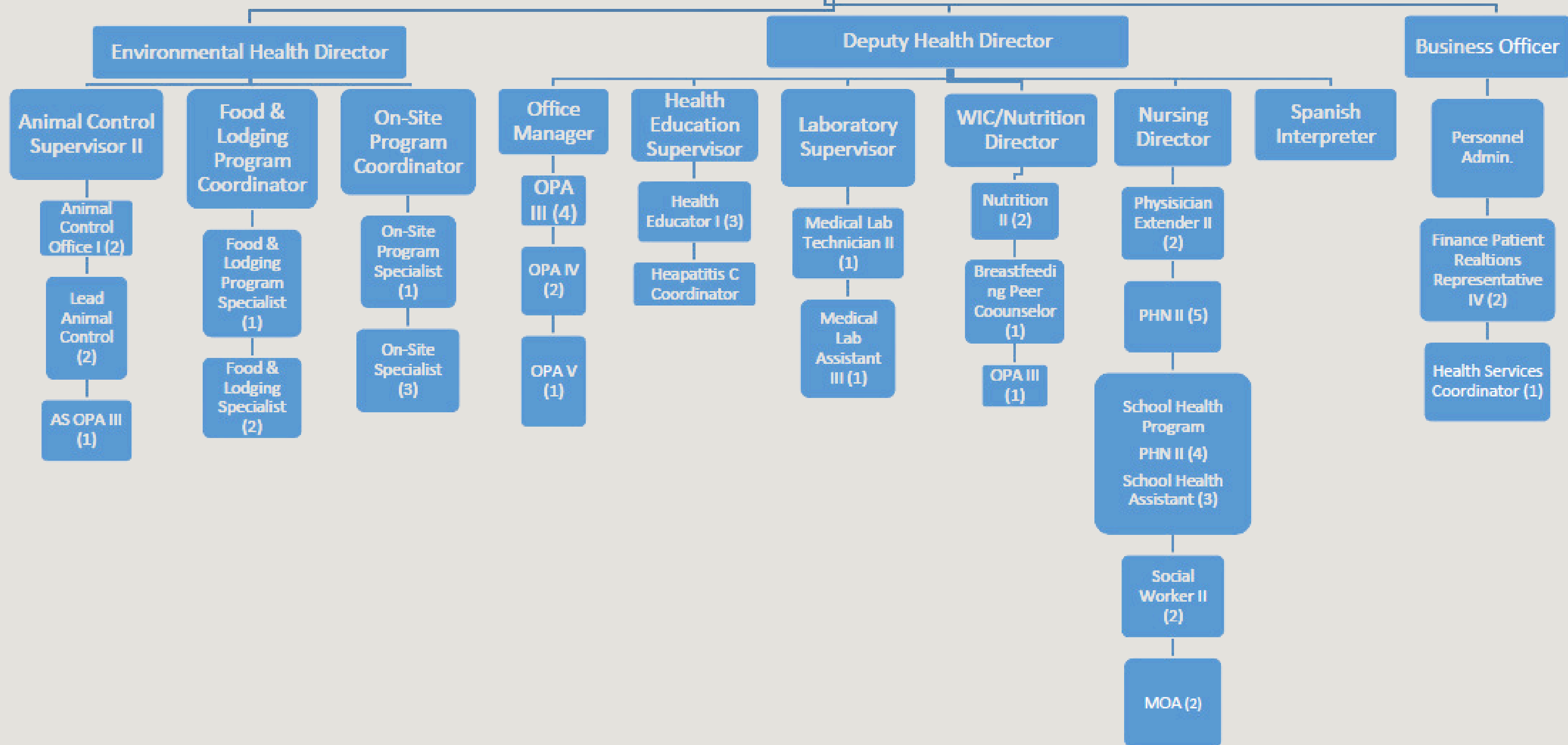
# Staff:

- 63 Full-time employees
- 3 Part-time employees
- Medical Director
- Temporary Part-time employees





## Health Director





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**Public health (also called population health) is the science of protecting and improving the health of people and their communities.**

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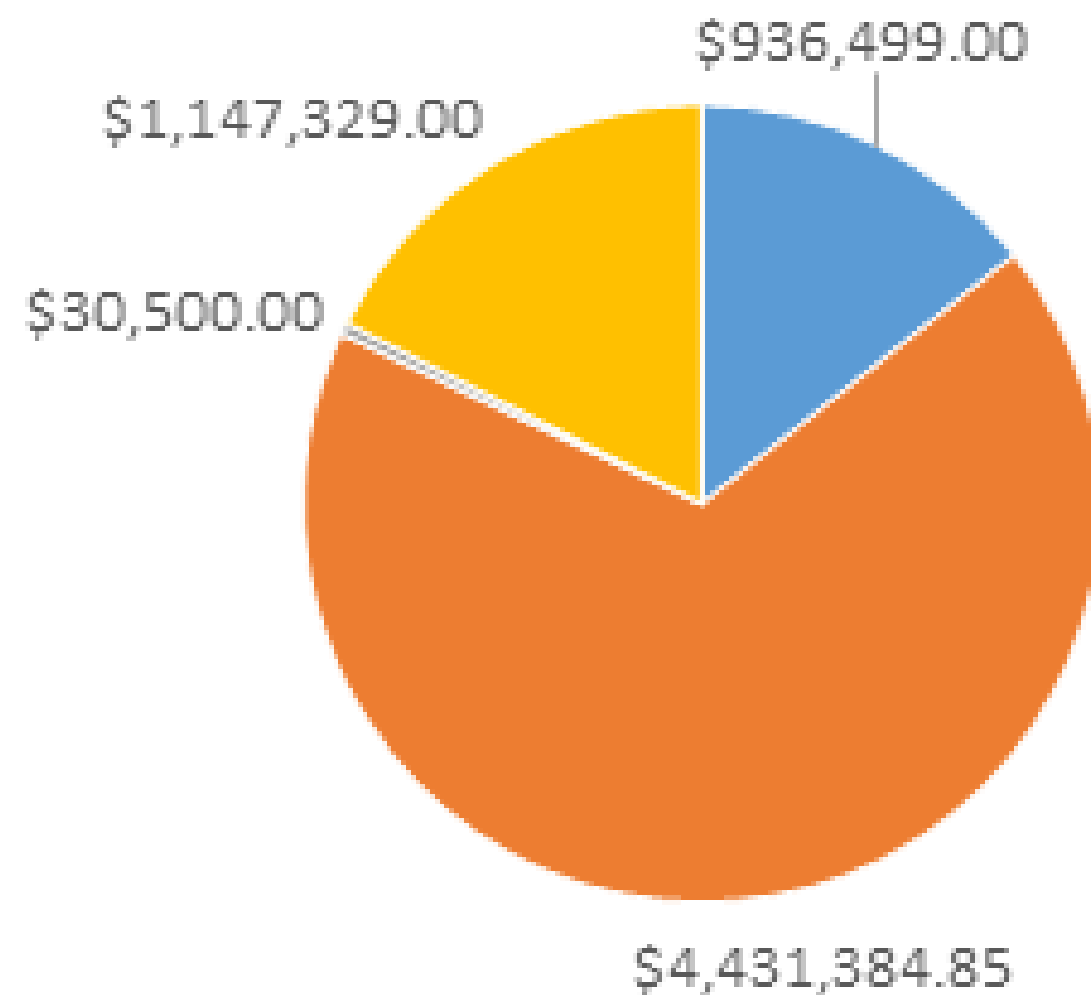
**THIS IS PUBLIC HEALTH.**  
#thisispublichealth



# Financial

## FY25 Funding Sources

■ Fees ■ Local Appropriations ■ Grants ■ State Allocations



- The Health Department has 28 different Program Budgets
- The Health Department is audited by the State annually by Program
- Our total annual budget is **\$6,545,712.00**





# Services offered include:

- Clinical Services
- School Health (*\*new*)
- Laboratory Services
- WIC & Nutrition Services
- Environmental Health
- Animal Control & Shelter
- Emergency Preparedness
- Community Outreach & Health Education



# Clinical Services

- Currently full staffed: 6 RNs (1 DON), 2 FNPs, 2 MOAs, & 2 Social Workers; with now an added 4 School Health personnel
- Immunizations for all ages
- Pregnancy testing
- Communicable Disease--screening, investigation, treatment, & education
- Adult Health--wellness, physicals: CDL, BLET, college, pre-employment
- Children's Health--school health and sports physicals
- Women's Health--Pregnancy, Family Planning, Breast & Cervical Cancer Control Program
- Sexual Health--prevention, testing, counseling, and treatment
- Employee Health--free for county employees
- Care Management--pregnancy women and children birth to 5
- Community Outreach--Vecinos, worksite wellness, mammogram screenings, health fairs, senior center, detention center, WCU, SCC etc.
- Host site for SCC, WCU, and other higher education students for clinical rotations.





# Laboratory Services

- Maintains accreditation with Commission on Office Laboratory Accreditation (COLA) – an accrediting agency that helps laboratories meet both federal and state regulatory requirements.
- Provide lab services for our clinical patients & outreach
- Accepts laboratory testing orders from all authorized Medical Providers nationwide.
- Staffed with certified Urine Drug Screen and Breath Alcohol Testing collectors.
- Certified by the NC State Public Water Section to perform water testing (Coliform, E. coli, and nitrate) for general public and public water suppliers
- Labs not processed in-house are sent to a reference lab



# WIC and Nutrition Services

## WIC:

The WIC program serves low-income pregnant, postpartum, and breastfeeding women, infants, and children up to age 5 who are at nutritional risk by providing, healthy foods, breastfeeding promotion and support, nutrition education and community referrals.

- JCDPH WIC serves an average caseload 750-850 participants.
- Jackson County WIC purchases locally totaled **\$604,132.69** in FFY 2022-2023
- The Jackson County WIC program employs a staff with more than 79 years of combined years of WIC service.





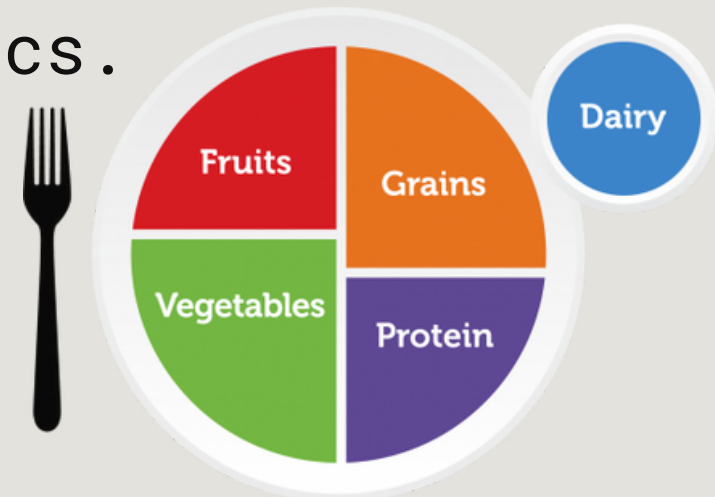


# WIC and Nutrition Services

## Medical Nutrition Therapy

Medical nutrition therapy (MNT) is an evidence-based, individualized nutrition process meant to help treat certain medical conditions.

- Registered Dietitians (RDs) provide Medical Nutrition Therapy by appointment, with a physician referral.
- RDs provide Medical Nutrition Therapy for the agency's in-house clinics.
- We are one of the few MNT providers in WNC at this time.



## Diabetes Self-Management Education and Support Program (DSMES)

- JCDPH is a part of the umbrella program Diabetes Smart NC, achieving ADA Recognized Status in 2009.
- DSMES focuses on self-care behaviors such as healthy eating, being active and monitoring blood sugar and is a key step in improving health outcomes and quality of life for people with diabetes.
- Our program has years of data to demonstrate the program success.



# Environmental Health

- EH received a 100% inspection rate for FLI programs
- Lead Time for Days Until 1st Contact for Septic/Well Applications for FY 23-24 was 0.93, to 1st Appointment was 3.25 and to Issuance of permit 5.14 days
- New Onsite Wastewater Rules implemented by the state 15A NCAC 18E. All staff are educated and trained on the new rules with continuing training
- Provided Septic Installers training for western North Carolina septic installers continuing education requirements (160 participants in 2023)
- Working with Code Enforcement, Planning Department, 911 Addressing on implementation of a new software program to help with communication and public needs
- Provided education to restaurant owners through ServSafe and outreach, to school staff, to 5th graders for field day
- Assisted with training for WNC Regional Early Care and Education Summit to Child Care Workers in western North Carolina (127 participants in 2023)





# Animal Control and Shelter

- Responsibilities:
  - Enforce county ordinance and state laws applicable to cruelty to animals
  - Rabies control and prevention
  - Investigate animal cruelty
  - Maintaining the Animal Shelter
- One year in the new facility!
- Expanded hours open to public
- Addressed backlog of complaints
- Held numerous community events (rabies clinics, open house, pet food drive, and holiday photo shoot)
- New partnerships
- Implemented pet sponsorships by local businesses
- Animal Control Officer Trainings (NACA, euthanasia, certified rabies vaccinators)
- Volunteer program revamped and expanded
- Other community engagements (4H civic day, Fairview kids learning day)





# Emergency Preparedness

- Protecting the public during a public health disaster situation, such as disease epidemic, natural disasters, chemical & radiological releases, or severe weather.
- Work closely with Jackson County Emergency Management and Western Region & State Public Health Preparedness and Response
- Utilize our annual Flu clinics as a Real Time Exercise for 2024
- Shelter Training with DSS will take place in November 2024.
- Revamped LEPC (Local Emergency Planning Committee) with JCEM to meet Requirements
- We continue to improve our communication and collaboration with our Preparedness partners since 2023.







# Community Outreach & Health Education

## Health Priorities:

- Determined by the Community Health Assessment
- Healthy eating and active living--Elevate 828
- Substance Use Prevention: Naloxone distribution, Opioid settlement \$\$ planning
- Mental Health:community education and awareness

## Adolescent Pregnancy Prevention:

- Making Proud Choices! Evidence-based program for youth in JCPS--provides adolescents with the knowledge, confidence, and skills necessary to reduce their risk of sexually transmitted infections (STIs), HIV, and pregnancy
- Grant funded program

## Safe Kids Jackson County:

- Coalition promotes injury prevention for children ages 0-14; 11 events from March 18-June 21 2024, reached 1,587 participants.
- Bicycle safety, Child Passenger Safety, Water Safety, Medication Safety, Hot Car Awareness, Firearm safety, Safe sleep, etc.



## Hepatitis C Bridge Counselor:

- Regional position
- Connects those that test positive for Hepatitis C to treatment and resources.

## Cullowhee Community Garden:

- Organic, donation based garden
- 177 pounds of fresh food donated to local food relief year to date
- Volunteer workdays on Wed. & Sat.



## Located at:

538 Scotts Creek Rd., Sylva

## Hours of Operation:

Monday- Friday, 7:30 AM- 5 PM

Call us at: 828-586-8994

## Visit our website:

<http://health.jacksonnc.org/>

Stay Up to Date:

Find us on Facebook and Instagram!



# Need more information?





**WE'RE HERE FOR YOU.**



**ALL OF YOU.**